Bazaarvoice for SAP Hybris Extension Integration Guide Version: 2.7



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Version History

Introduction

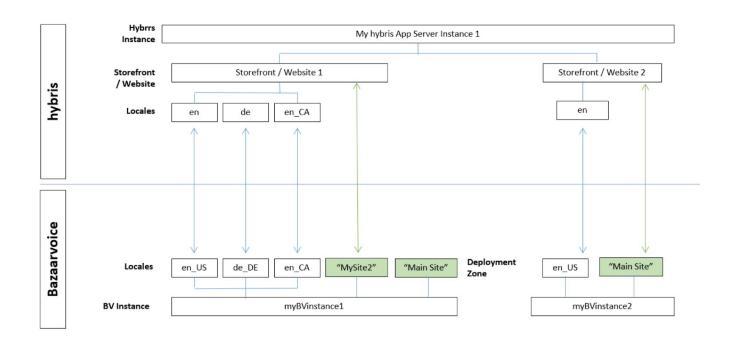
Bazaarvoice maintains a pre-built integration into the Hybris platform. This pre-built integration is delivered in the form of a Hybris extension.

The extension is supplied "as-is" and is intended to function as a starter kit for clients to implement Bazaarvoice. It includes support for commonly required integration points, but does not include pre-built functionality for the exhaustive list of Bazaarvoice features. This extension may need to be customized by the client in order to implement functionality not included in the extension.

Mapping a Hybris Environment to the Bazaarvoice Platform

The Bazaarvoice for Hybris extension is architected in the following way:

- Each Hybris Storefront/Website requires a separate Bazaarvoice instance with which to integration
- Each Bazaarvoice Instance can support n Locales and n Deployment Zones
- Locales within a given Hybris Storefront/Website can be mapped to a Locale within a particular Bazaarvoice instance
- Bazaarvoice supports only [language]_[country] locale values (e.g. en_US, fr_FR, etc.). Hybris supports both [language] (e.g. de) as well as [language]_[country] locale values (e.g. en_US, fr_FR, etc.). You can map a language-only Hybris Locale to a language-country combination for Bazaarvoice (e.g. de maps to de_DE).
- Each Hybris Storefront/Website can be mapped to a Deployment Zone within a particular Bazaarvoice instance (Note: a Deployment Zone is a mechanism to create and manage alternate displays within a given Bazaarvoice instance independent of locale configurations). The following diagram illustrates this concept:



Multi-site Integrations

If a Hybris client wants to integrate Bazaarvoice into multiple Hybris Sites within a single Hybris app server environment, the following considerations should be made:

- There must exist a separate Bazaarvoice instance for each Hybris Storefront/Website.
- The Backoffice control panel must be configured separately for each Hybris Storefront/Website.
- The Bazaarvoice configuration must be attached to each desired Hybris Storefront/Website.
- The product feed CronJob must be configured for each desired Hybris Storefront/Website.
- Code modifications must be made to each desired Hybris Storefront/Website

Requesting Bazaarvoice to Provision Hosted Services

Use of the Bazaarvoice for Hybris Extension by itself does not grant nor enable use of the Bazaarvoice offerings (e.g. Ratings & Reviews, etc.). Bazaarvoice must separately enable the hosted Bazaarvoice SAAS services for the offerings to available on the Hybris platform. This may require a separate agreement with Bazaarvoice.

Complete the following steps:

- 1. Contact a Bazaarvoice representative with the following information (for each Hybris Storefront/Website) to provision Bazaarvoice hosted services:
 - a. Number of Bazaarvoice instances required
 - b. Suggested Client/Brand Name (for each instance)
 - c. Domain (for each instance)
 - d. Locale(s) required (for each instance)
- 2. Request login credentials (Client Name, SFTP username and SFTP password) for each BV instance.



Purchasing Access to the Bazaarvoice Platform

You must have a contract with Bazaarvoice for access to the BV platform. Contact <u>partner-support@bazaarvoice.com</u> to establish a contract with Bazaarvoice.

Plugin update

In case you have installed Bazaarvoice extension 1.x version

Before updating Hybris version, also before deleting old Bazaarvoice extension version from your custom folder and substitute it by new, you need to take care about your own Bazaarvoice customizations if you have such. Find them, copy to safe place and apply again after updating.

Updating the plugin will not remove your previous hmc configuration settings, also all previous hmc configuration will appear in the Backoffice, so you do not need to reconfigure those settings (you can skip the following paragraph: "Configuring Your Installed Bazaarvoice Extension").

In case you need to pull bug fixes

You need to substitute existing Bazaarvoice extension with new one which contains fixes, before that you need to take care about your own Bazaarvoice customizations if you have such. Find them, copy to safe place and apply again after substitution.

Installation and Configuration (In Process..)

This document highlights how you must install and configure the Bazaarvoice extension for Hybris.

Requirements

The following section details the requirements for the extension.

- Hybris System Requirements
 - Hybris version 1905
 - Java 11
 - Storefront accelerator the extension has been tested on the Hybris B2C accelerator.
 - It is possible to use the extension on a custom storefront
- Bazaarvoice Requirements
 - Bazaarvoice Conversations

Installing the Extension

The Bazaarvoice extension requires a working installation of Hybris. If you do not have a working installation of Hybris, please install Hybris per the instructions provided on the Hybris wiki.

- 1. Download and unpack the Bazaarvoice extension package.
- Copy the custom folder content within the Bazaarvoice extension download into the custom folder of your \${HYBRIS_BIN} directory. If you do not have a custom folder in your \${HYBRIS_BIN} directory, create one, or leverage your preferred naming convention for Hybris extensions.
- 3. Update the **\${HYBRIS_CONFIG}\localextensions.xml** for your installed Hybris instance, and add the Bazaarvoice extension as an extension following the standard:

<extension name="bazaarvoice" />

4. If you do not have any customized backoffice extension in your project, add the bvbackoffice extension to \${HYBRIS_CONFIG}\localextensions.xml as an extension following the standard:

<extension name="bvbackoffice" />

- 5. If you already have your own customized backoffice extension, follow next instructions:
- Copy configuration from file:

/custom/bvbackoffice/resources/bvbackoffice-backoffice-config.xml and add it to your backoffice configuration file:

/custom/{your-backoffice-extension}/resources/{your-backoffice-extension-name}-backoffice-con fig.xml

- Copy all properties from:

/custom/bvbackoffice/resources/bvbackoffice-backoffice-labels/labels.properties to the same file in your backoffice extension:

/custom/{your-backoffice-extension}/resources/{your-backoffice-extension-name}-backoff ice-labels/labels.properties

6. Modify your **extensioninfo.xml** file within your storefront extension to include the Bazaarvoice add on as shown in the code snippet below. If you are using the accelerator as a template, the storefront extension is located at **\${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront**

<requires-extension name="bazaarvoice" />

7. Modify your **local.properties** file to define additional configuration settings used for the Product Catalog Feed CronJob. See Appendix A for an explanation of each configuration option.

```
# Bazaarvoice settings
ftpServerDirectory=/import-inbox
ftpServerPort=
xmlBaseFileName=productfeed
#add the following two properties if you want to save product feed files
in project directory
localXmlOutputDirectory=/xmlFolder
localXmlArchiveDirectory=/archiveFolder
#add the following two properties if you want to save product feed files
to some specific directory
specificXmlOutputDirectory=/path/to/dir/xmlFolder
specificXmlArchiveDirectory=/path/to/dir/archiveFolder
```

8. Build your Hybris system using the **ant all** command.

9. Start up your Hybris server, and then execute an **update** selecting bazaarvoice and bvbackoffice extension from the list of projects.

Configuring Your Installed Bazaarvoice Extension

NOTE:

Below section is describing how to create bazaarvoice configuration via Backoffice which is the most descriptive way. However you have an ability to do this via impex scripts as well. Please take a look into

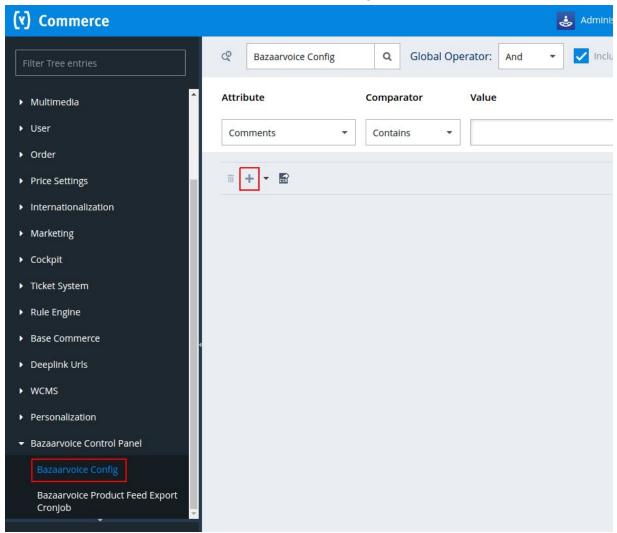
/bazaarvoice/resources/impex/essentialdata_bazaarvoice.impex file to see how to build the configurations via impex script

Creating a New Bazaarvoice Configuration

Configuration is required to configure export of products from within a Hybris catalog to the Bazaarvoice SFTP servers. The configurations within the Backoffice holds the data required to connect to the Bazaarvoice SFTP server like the username, password, server location, etc.

1. Login to the **Backoffice** of the Hybris instance with the Bazaarvoice extension installed.

2. Find Bazaarvoice Control Panel > Bazaarvoice Config > Press "+" button



3. Complete the form with the information provided by Bazaarvoice for your specification BV configuration (see **Appendix A** for specific instructions).

(Y) Commerce		Create New Bazaarvoice Config	×
Filter Tree entries	R Bazaarvoice Config	NEW BAZAARVOICE CONFIG	
(7) Home	Attribute	Code:	
 Inbox System 	Comments	Client Name:	
Catalog		FTP user name:	
 Multimedia 		C PE MARE FOUNTIN.	
▶ User			
 Order 		FTP password:	
 Price Settings 			
 Internationalization 		FTP Server: 🖗	
 Marketing 			
 Cockpit 		Deployment Zone Name:	
 Ticket System 			
 Rule Engine 		Cloud SEO Key:	
Base Commerce	1		
 Deeplink Urls 		Bazaarvoice Environment:	
▶ WCMS		Staging	*
 Personalization 		R&R doShowContent() Javascript: 🚳	
* Bazaarvoice Control Pariel			
Bazaarvoice Config		Q&A doShowContent() Javascript: @	
Bazaarvoice Product Feed Export CronJob			
		Put Product Variants into BV Families:	
		🗌 True 🔵 False	
		Product Extended Attribute for UPC:	
SAVED QUERIES		Accept license:	
No queries		True False	
			CANCEL

- 4. Check the **Accept License** option.
- Upon completing the form, please click DONE to save the new configuration into the Hybris system. "DONE" button appears only after completing form with all required fields. Required field list: Code, Client Name, FTP user name, FTP password, FTP Server, Deployment Zone Name, Cloud SEO Key, Bazaarvoice Environment
- If dynamic catalog collection needs to be disabled, open just created bazaarvoice config, go to the Administration tab and click "False" under "Enable dynamic catalog collection on pdp" like on the screenshot below.

BAZAARVOICE CONTROL PANEL	ADMINISTRATION		
Last changes			
environment,seoKey,code, Oo	ct 22, 2019 by Ad		
UNBOUND			
UNBOUND Documents		Comments	Enable dynamic catalog collection on pdp

Assigning the Bazaarvoice Configuration to your Hybris Website/Storefront

Complete the following steps to assign the Bazaarvoice configuration to your Hybris website/storefront.

- 1. Stay logged into **Backoffice**.
- 2. Click **WCMS** > **Website** (in the left navigation menu).
- 3. From the **Website** section, search for the name of the website that you want to assign to Bazaarvoice.

	😤 Website		Q Glo	bal Operator: And Include subtypes SEARCH
Price Settings	 Attribute 	Comp	arator	Value
nternationalization	Active	▼ Equa	ls	True False
larketing				
ockpit	≣ + - 🗟			
icket System				
ule Engine		Name	Acti	Content Catalogs
ase Commerce	✓ apparel-uk	Apparel Site UK	true	Apparel UK Content Catalog
eeplink Urls	✓ apparel-de	Apparel Site DE	true	Apparel DE Content Catalog
	 ✓ electronics 	Electronics Site	true	Electronics Content Catalog
	 ✓ electronics- 	Electronics Site EU	true	Electronics Content Catalog, Electronics Content Catalog EU
Page Type	✓ electronics-	us Electronics Site US	true	Electronics Content Catalog, Electronics Content Catalog US

4. Select the desired Website to open up the Website configuration screen.

5. Click the **Properties** tab for your selected website, and navigate down to the bottom of the page to find the section entitled **Bazaarvoice Configuration**.

- WCMS	Homepage		
Website			
Page Type			
Page Template			
Content Slot Relation for a Page Template			
Page	ACTIVE		
Content Slot	Active from	 Active until	
Content Slot Relation for a Page	,		
SAVED QUERIES	BAZAARVOICE CONFIGURATION		
No queries	Bazaarvoice config 🚇	Bazaarvoice Locales @	0
		Σ	

6. Click on the Bazaarvoice Config "..." button to open up the Backoffice's search interface to find the Bazaarvoice Config object you just created.

Reference Search	Enderstanding (×
Bazaarvoice Config	Q Global Operator	And 💌 🗹 in	clude subtypes SEAF	ксн					
Attribute	Comparator	Value							
Comments	Contains •								+
								= ::	3 items
Bazaarvoice Environme	Cloud SEO Key		Code	FTP user name	Client Name	Deployment Zone Name	FTP password	FTP Server)
Staging	Your Cloud SEO Key		Your Code	Your FTP user na	Your Client Name	Your Deployment Zone Name	Your FTP password	Your FTP Server	8
									1
CANCEL								SE	LECT (1)

7. Select the object, and the Backoffice will attach it to the web site. After selecting a Bazaarvoice configuration object, click **SELECT**.

Configuring Localization

The Bazaarvoice for Hybris extension is built to support multi-locale implementations. Within Hybris, each Hybris Website/Storefront can be configured to support multiple locales. You must have this list of locales explicitly enabled within the corresponding Bazaarvoice instance.

- 1. Log into the **Backoffice**.
- 2. Click WCMS > Website
- 3. Select the desired **Website**, and click the **Properties** tab.

 (Scroll to the bottom) Under the Bazaarvoice Configuration section, for each Hybris language/locale enabled, enter the desired Bazaarvoice locale. These should be [language]_[country] combination locales (e.g. en_US, fr_CA, de_DE, etc.).

Bazaarvoice config 🥝	Bazaarvoid	ce Locales 🥝	C
Your Code	en	en_US	
	es_CO		
	in		
	pt		
	fr		

IMPORTANT: Provide this list of locales to your Bazaarvoice representative so they can be enabled in the Bazaarvoice platform. See Appendix A for how to determine the locales currently enabled in the Bazaarvoice platform.

Creating the Product Feed Export CronJob

The Bazaarvoice for Hybris extension creates a new section within the Backoffice specifically for the product catalog feed required by Bazaarvoice.

- 1. Login to the **Backoffice**.
- 2. Click Bazaarvoice Control Panel > Bazaarvoice Product Feed Export CronJob.
- 3. Click "+" button (at top).
- 4. Fill fields according to the following:
 - Code: (call it anything)

Job definition: select bazaarvoiceProductFeedExporter from pull-down list

bazaarvoiceProductFeedExporter	
end notification after processing: 🖉	
True 🔵 False	
ide:	
BazaarvoiceProductFeed	
	CANCEL DON

Set the **hybris Website/Storefront** variable to be the desired Hybris Website/Storefront as the data source of the product feed.

hybris Website/Storefront: @

Leave all other fields with their default values.

5. Click **DONE**.



Recommended Time for Product Feed Exports

While you can schedule your CronJob to run at any time you desire, it is recommended to have the Product Feed export run and be completed before Midnight (12:00AM) in your local region. This is when Bazaarvoice begins to process the feeds uploaded to them during that day. Contact your Bazaarvoice representative for the recommended time based on your location.

Creating the Payment Transactions Export CronJob

Go to Backoffice -> System -> Background processes -> Cronjobs. Click create cronjob like described on screenshot below.

SAP Administration -			
Filter Tree entries	¢		SEARCH
💮 Home	^ +	± ∎ ∰ 1	
占 Inbox		▼ CronJob	
▼ System		Bazaarvoice Product Feed	Job definiti
▶ OAuth	~	Bazaarvoice Payment	ImpEx-Imp
CORS Filter	~	Bazaarvoice Payment Tra Cart Removar cronjoo	nsactions Export CronJob
Advanced Configuration	~	Cart To OrderCronJob	ImpEx-Imp
 Tools 	~	Clean up CronJob	sync electro
Output Documents	~	Cleanup	sync appar
 Workflow Administration 	~	Planned catalog version	sync electro
 Validation 		CompositeCronJob	bazaarvoic
 Scripting 	~	Create audit report cron job	sync appar
 Business Processes 	~	Cs Ticket Stagnation Cron Job.	solrindexer
 Background Processes 	~	Calculating Default	cleanUpFra
© Cronjobs	~	Personalization process	oldCartRen
	~	Personalization results	orderStatu
📩 Jobs	-	Excel Import Cron Job	productExp
Job Logs	•	Export Data CronJob	sync electro
SAVED QUERIES		Geocoding Cron Job	

The following window will be displayed. In the **Job definition** field type: **bazaarvoiceTransactionsExporter.**

Create New Bazaarvoice Payment Transactions Export CronJob	×
MANDATORY VALUES	
Delete (after termination): Ø	i
True False	
Process on server node group: @	
Enabled: @	
True False	
Logs Operator: @	
AND	•
Logs Days Old: @	
14	
Log to database:	
True False	
Currency:	
US Dollar [USD]	
Job definition:	
bazaarvoiceTransactionsExporter	

Scroll down and fill **Code** field with any value (for example: bazaarvoiceTransactionExport). Choose desired storefront in **hybris Website/Storefront** field and click **DONE** button.

Create New Bazaarvoice Payment Transactions Export Cron	Job	\times
MANDATORY VALUES		
Code:		
bazaarvoiceTransactionExport		
Files Count: @		
5		
Language:		
English [en]		
Files Operator: @		
AND		•
Logs Count: @		
5		
User:		
Administrator [admin]		×
hybris Website/Storefront: @		
Electronics Site		
Maximum number of rows:		
1000		
Allow system recovery after changes:		
	CANCEL	DONE

At this point, cronjob is created and can be found by search.

Find cronjob, and go to **Administration** tab like on the screenshot below.

SAP Administration -		<u>ප්</u> ලී 🗹 🕲 🔱
Filter Tree entries	C bazaarvoiceTransactionExport SEARCH	
💮 Home	+ • ≡ 🗃 🕂 🍜	🗮 🎛 1 items
📥 Inbox	Code Job definition Current stat Last result Timetable	
← System	Code job demition Current stat Last result innetable	
▶ OAuth	bazaarvoiceTransactionExport bazaarvoiceTransactionsExporter NEW N/A Not scheduled	
CORS Filter	0 ITEMS SELECTED	
 Advanced Configuration 	bazaarvoiceTransactionsExporter : bazaarvoiceTransactionExport - UNKNOWN - UNKNOWN	<u>ه</u> :
▶ Tools	a & () ()	▲ ▶ REFRESH SAVE
Output Documents	LOG TASK RUN AS TIME SCHEDULE SYSTEM RECOVERY ADMINISTRATION	
Workflow Administration		
Validation		
Scripting		
Business Processes	UNBOUND	*
 Background Processes 	hybris Website/Storefront @ By date Specific Xml Outp	Put Directory From date
ලි Cronjobs	Electronics Site Jun 3, 2019 12:29:50 PM 🛅 /example/exam	ple/directory
🗂 Jobs	ActiveCronJobHistory Documents Changes	Comments
🖻 Job Logs	••• + Create new Output Document • + Create new C	ihange descriptor
SAVED QUERIES		
SAVED QUERIES	CronjobHistoryEntries Error mode Maximum number	er of rows Request Abort
No queries	+ Create new CronjobHistory	True False N/A

Desired period can be adjusted in "From Date" and "By Date" fields of cronjob. If you left "From Date" and "By Date" empty, cronjob will export all of transactions.

Also, those fields function separately from each other, and they can be specified separately. For example, if you enter only "**From Date**" and leave "**By Date**" empty, all transactions from that date until now will be exported.

By default transactions is being exported by transaction creation date. By setting "**Filter by shipping date**" field to true, transactions will be exported by shipping date, desired period can be adjusted in "**From Date**" and "**By Date**" fields. "

Note: "**Filter by shipping date**" should only be used if using the native Hybris shipping model "consignment". In this case, transaction will be exported if it's order has DeliveryStatus = Shipped.

"Export yesterday's transactions" - by setting this to true, only transactions that have been created yesterday will be exported. Note, if this field is true the following field's values become unnecessary: "From Date", "By Date" and "Filter by shipping date", hence they will be ignored by cronjob.

"**Ftp server directory**" - directory on Bazaarvoice's ftp server where transactions will be exported to. Default vaue is "/ppe/inbox"

Passing Additional Product IDs to Bazaarvoice

The Bazaarvoice for Hybris extension supports providing additional product IDs to Bazaarvoice (e.g EAN, Manufacturer Part Number, UPC, etc.), which can assist with enabling participation in the Bazaarvoice Network.

	Hybr	is Source Data Field	Baza	aarvoice Product Feed	1	
			XMI	_ Export		
	EAN		EAN		1	
	Manı	ufacturer AID		nufacturer Part nber		
	(conf	igurable)	UPC	2]	
Catalog iii Catalogs		Article Number Identifier				
Catalog Versions		🛪 300441142 Cap Blue Tomato BT Snow Truck	er <mark>Cap bl</mark> ac	k		
Categories						
Products	Lit	Cap Blue Tomato BT Snow Trucker Cap black [30044'	11421 - An	narel Product Catalog · Staged		
👔 Product Variant Types			1142] - Ap	paren rouder catalog . staged		
👸 Units	- II	ti 🗘 🖻				
📷 Keywords	- 11	PROPERTIES ATTRIBUTES CATEGORY SYSTEM PRICES	MULTIME	DIA VARIANTS EXTENDED ATTRIBUTES	IEWS BMECAT ST	OCK ADMI
 Classification Systems 	_	ESSENTIAL				
 Multimedia 		Article Number		Identifier	6	🕑 Catalog
▶ User	1	300441142		Cap Blue Tomato BT Snow Trucker Cap black		Appare
 Order 						
 Price Settings 		IDS & UNITS				
Internationalization						-
 Marketing 		EAN		Manufacturer AID		Manufac
 Cockpit 		1022436212				
 Ticket System 		Content unit		Package quantity		
 Rule Engine 			•••			

Configurable UPC Data Source

The Hybris platform does not have a default standard field for UPC data values. A Hybris customer must insert UPC data into a custom field. The Bazaarvoice for Hybris extension can be configured to source UPC data from this custom field and insert that data into the Bazaarvoice product feed XML export as UPC. Enter the custom field name in the Bazaarvoice Config Backoffice panel "Product Extended Attribute for UPC" setting. This setting is not case sensitive.

Cockpit	Code	Bazaarvoice hybris Extension Version 🥝
 Ticket System 	Your Code	2.0
 Rule Engine 	FTP password	FTP Server @
Base Commerce	Your FTP password	Your FTP Server
Deeplink Urls	Bazaarvoice Environment	R&R doShowContent() Javascript @
► WCMS	Staging	•
Personalization	Product Extended Attribute for UPC	Accept license
Bazaarvoice Control Panel	MyUPCFieldName	True False
Bazaarvoice Config		
Bazaarvoice Product Feed Export CronJob		

Version 2.7.9

Website/Storefront Modifications

Information below describes bazaarvoice tags and modifications which should be applied to your storefront from Bazaarvoice add-on.

Bazaarvoice tags description

Bazaarvoice tags enable by functionality within storefront. Table below describes each of Bazaarvoice tag

Tag Name	Description
productPageReviewDetailsTab.tag	Includes the Bazaarvoice Ratings & Reviews detail tab onto a page
productReviewSummary.tag	Inserts the Bazaarvoice Summary content
productPageQuestionAndAnswerTab.tag	Includes the Bazaarvoice Question & Answer detail tab onto a page
cloudSeoInclude.tag	Enables BV Cloud SEO functionality onto PDP*
inlineRatings.tag	This tag allows you to include the BV Inline Ratings onto a page
trackTransactionPageView.tag	Enables BV Pixel functionality on a page
dynamicCatalogCollection.tag	Enables BV DCC on PDP page

If you have another pages which need by functionality, you can include the Bazaarvoice code in each of the views by just placing the custom tag where you would like to see Bazaarvoice content *If you want to use bazaarvoice with your own storefront you can copy this tags to your storefront and plug them to your pages (see information below how to do that)*

All this tags located in the following package:

bazaarvoice/acceleratoraddon/web/webroot/WEB-INF/tags/responsive/bazaarvoice

Information below describe what modifications should be applied to accelerator-based storefront. You can update custom storefront as well by take this instructions as an example.

Master / Page Custom Tag Changes

The Bazaarvoice add-on works best when changes are made to the master.tag and page.tag custom tags provided by the Hybris accelerator. Making changes to these pages allows the Bazaarvoice JavaScript code to reside within the <head> ... </head> section of the compiled page.

Updated files

- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\tags\re sponsive\template\master.tag
- \${HYBRIS_BIN}/ext-template/yacceleratorstorefront/web/webroot/WEB-INF/tags/responsive/tem plate/page.tag

Master.tag File

The master.tag file should be updated to include the Bazaarvoice JavaScript needed by the various elements throughout the pages. The changes for this file are in the listing below:

```
<%@ tag body-content="scriptless" trimDirectiveWhitespaces="true" %>
<%@ attribute name="pageTitle" required="false" rtexprvalue="true" %>
<%@ attribute name="metaDescription" required="false" %>
<%@ attribute name="metaKeywords" required="false" %>
<%@ attribute name="pageCss" required="false" fragment="true" %>
<%@ attribute name="pageScripts" required="false" fragment="true" %>
<%@ taglib prefix="template" tagdir="/WEB-INF/tags/responsive/template" %>
<%@ taqlib prefix="analytics" taqdir="/WEB-INF/taqs/shared/analytics" %>
<%@ taglib prefix="addonScripts" tagdir="/WEB-INF/tags/responsive/common/header" %>
<%@ taglib prefix="generatedVariables" tagdir="/WEB-INF/tags/shared/variables" %>
<%@ taglib prefix="debug" tagdir="/WEB-INF/tags/shared/debug" %>
<%@ taqlib prefix="spring" uri="http://www.springframework.org/tags" %>
<%@ taglib prefix="htmlmeta" uri="http://hybris.com/tld/htmlmeta"%>
<%@ taglib prefix="c" uri="http://java.sun.com/jsp/jstl/core"%>
<%@ taglib prefix="fn" uri="http://java.sun.com/jsp/jstl/functions"%>
<%--BAZAARVOICE MODIFICATION START--%>
<%@ attribute name="showBV" required="false" %>
<%@ taglib prefix="bvJavascript"
tagdir="/WEB-INF/tags/addons/bazaarvoice/responsive/template"%>
<%--BAZAARVOICE MODIFICATION END--%>
<spring:htmlEscape defaultHtmlEscape="true" />
<!DOCTYPE html>
```

Note: Only the lines in color and comments have added. The lines in black are native. This rule is fair for the all next files as well.

Page.tag File

The page.tag file should be updated to include the Bazaarvoice JavaScript needed by the various elements throughout the pages. The changes for this file are in the listing below:

<%@ tag body-content="scriptless" trimDirectiveWhitespaces="true"%> <%@ attribute name="pageTitle" required="false" rtexprvalue="true"%> <%@ attribute name="pageCss" required="false" fragment="true"%> <%@ attribute name="pageScripts" required="false" fragment="true"%> <%@ attribute name="hideHeaderLinks" required="false"%> <%@ taglib prefix="template" tagdir="/WEB-INF/tags/responsive/template"%> <%@ taglib prefix="spring" uri="http://www.springframework.org/tags"%> <%@ taglib prefix="header" tagdir="/WEB-INF/tags/responsive/common/header"%> <%@ taglib prefix="footer" tagdir="/WEB-INF/tags/responsive/common/footer"%> <%@ taglib prefix="common" tagdir="/WEB-INF/tags/responsive/common"%> <%@ taglib prefix="cart" tagdir="/WEB-INF/tags/responsive/cart" %> <%@ taglib prefix="fn" uri="http://java.sun.com/jsp/jstl/functions"%> <spring:htmlEscape defaultHtmlEscape="true" /> <%--BAZAARVOICE MODIFICATION START--%> <%@ attribute name="showBV" required="false" %> <%--<template:master pageTitle="\${pageTitle}">--%> <%--BAZAARVOICE MODIFICATION END after the next line--%> <template:master pageTitle="\${pageTitle}" showBV="\${showBV}">

These pages create an attribute that can now be added into any template called "showBV". This

attribute allows the developer to choose what pages include the Bazaarvoice JavaScript by adding in the attribute showBV and setting it to true within the template:page tag within the accelerator. The code listing below shows an example:

```
<template:page pageTitle="${pageTitle}" showBV="true">
```

Product Listing / Search Results Page Integration

To include Bazaarvoice capabilities on product listing, and search results page, first page templates have modified to state they are going to leverage Bazaarvoice. This is done by adding in the showBV attribute to the page code as detailed in the previous section. The following pages should be updated to include Bazaarvoice:

- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\views\r esponsive\pages\category\productListPage.jsp
- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\views\r esponsive\pages\category\productGridPage.jsp

The code below shows this update for both files:

```
<%@ page trimDirectiveWhitespaces="true" %>
<%@ taglib prefix="template" tagdir="/WEB-INF/tags/responsive/template" %>
<%@ taglib prefix="cms" uri="http://hybris.com/tld/cmstags" %>
<%--BAZAARVOICE_MODIFICATION_START--%>
<%--<template:page pageTitle="${pageTitle}">--%>
<template:page pageTitle="${pageTitle}" showBV="true">
<%--BAZAARVOICE_MODIFICATION_END--%>
```

To place Bazaarvoice on Product Listing Pages, the following files should be updated to include the Bazaarvoice components.

Updated files:

- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\tags\re sponsive\product\productListerGridItem.tag
- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\tags\re sponsive\product\productListerItem.tag

The following code block shows how the hybris provided inline ratings replaced with the Bazaarvoice inline ratings within each of the tag files:

1) productListerGridItem.tag:

```
<%@ tag body-content="empty" trimDirectiveWhitespaces="true" %>
<%@ attribute name="product" required="true"
type="de.hybris.platform.commercefacades.product.data.ProductData" %>
<%@ taglib prefix="product" tagdir="/WEB-INF/tags/responsive/product" %>
<%@ taglib prefix="c" uri="http://java.sun.com/jsp/jstl/core" %>
<%@ taglib prefix="spring" uri="http://www.springframework.org/tags" %>
<%@ taglib prefix="action" tagdir="/WEB-INF/tags/responsive/action" %>
<%@ taglib prefix="ycommerce" uri="http://hybris.com/tld/ycommercetags" %>
<%@ taglib prefix="fn" uri="http://java.sun.com/jsp/jstl/functions" %>
<spring:htmlEscape defaultHtmlEscape="true" />
<%--BAZAARVOICE MODIFICATION START--%>
<%@ taglib prefix="bazaarvoice"
tagdir="/WEB-INF/tags/addons/bazaarvoice/responsive/bazaarvoice"%>
<%--BAZAARVOICE MODIFICATION END--%>
<spring:theme code="text.addToCart" var="addToCartText"/>
<c:url value="${product.url}" var="productUrl"/>
<c:set value="${not empty product.potentialPromotions}" var="hasPromotion"/>
<c:set value="product-item" var="productTagClasses"/>
<%--BAZAARVOICE MODIFICATION START--%>
<bazaarvoice:inlineRatings product="${product}"/>
<%--BAZAARVOICE MODIFICATION END--%>
```

2) productListerItem.tag:

<%@ tag body-content="empty" trimDirectiveWhitespaces="true" %> <%@ attribute name="product" required="true" type="de.hybris.platform.commercefacades.product.data.ProductData" %> <%@ taglib prefix="product" tagdir="/WEB-INF/tags/responsive/product" %> <%@ taglib prefix="c" uri="http://java.sun.com/jsp/jstl/core" %> <%@ taglib prefix="spring" uri="http://www.springframework.org/tags" %> <%@ taglib prefix="action" tagdir="/WEB-INF/tags/responsive/action" %> <%@ taglib prefix="action" tagdir="/WEB-INF/tags/responsive/action" %> <%@ taglib prefix="ycommerce" uri="http://hybris.com/tld/ycommercetags" %> <%@ taglib prefix="fn" uri="http://java.sun.com/jsp/jstl/functions" %>

<%BAZAARVOICE_MODIFICATION_START%>
<%@ taglib prefix="bazaarvoice"
tagdir="/WEB-INF/tags/addons/bazaarvoice/responsive/bazaarvoice"%>
<%BAZAARVOICE_MODIFICATION_END%>
<spring:htmlescape defaulthtmlescape="true"></spring:htmlescape>
<spring:theme code="text.addToCart" var="addToCartText"></spring:theme>
<c:url value="\${product.url}" var="productUrl"></c:url>
<c:set value="\${not empty product.potentialPromotions}" var="hasPromotion"></c:set>
<c:set value="productlistitem" var="productTagClasses"></c:set>
<%BAZAARVOICE_MODIFICATION_START%>

Removing Sort by "Top Rated" Feature

The default B2C accelerator includes an option to sort products by "Top Rated" in the Category Listing Page.



Because Bazaarvoice ratings information is not imported and indexed as part of the integration, this sort option is not possible with the default Bazaarvoice extension.

The following is the IMPEX snippet that the customer will need to run from the hybris Administration Console (hAC) to remove the sort by option. You should replace the **electronicsProductType** with the product type for your Website/Storefront.

```
$solrIndexedType=electronicsProductType
REMOVE SolrSort;&sortRefID;indexedType(identifier)[unique=true];code[unique=true];sortRef2;$solrIndexedType;topRated
```

Product Details Page Integration

To include Bazaarvoice capabilities on product details pages, page templates should be modified to state they are going to leverage Bazaarvoice. This should be done by adding in the showBV attribute to the page code as detailed earlier in this document. The following pages should be updated to include Bazaarvoice:

- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\views\r esponsive\pages\product\productLayout1Page.jsp
- \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\views\r esponsive\pages\product\productLayout2Page.jsp

The code below shows this update for both files:

```
<%@ page trimDirectiveWhitespaces="true"%>
<%@ taglib prefix="template" tagdir="/WEB-INF/tags/responsive/template"%>
<%@ taglib prefix="cms" uri="http://hybris.com/tld/cmstags"%>
<%@ taglib prefix="product" tagdir="/WEB-INF/tags/responsive/product"%>
<%--BAZAARVOICE_MODIFICATION_START--%>
<%--<template:page pageTitle="${pageTitle}">--%>
<template:page pageTitle="${pageTitle}" showBV="true">
<%--BAZAARVOICE_MODIFICATION_END--%>
```

Update productDetailsPanel.tag File

• \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\tags\re sponsive\product\productDetailsPanel.tag

The following code block shows the changes within the productDetailsPanel.tag.

<%@ tag body-content="empty" trimDirectiveWhitespaces="true"%> <%@ taglib prefix="product" tagdir="/WEB-INF/tags/responsive/product"%> <%@ taglib prefix="cms" uri="http://hybris.com/tld/cmstags"%> <%@ taglib prefix="ycommerce" uri="http://hybris.com/tld/ycommercetags"%> <%@ taglib prefix="fn" uri="http://java.sun.com/jsp/jstl/functions"%> <%--BAZAARVOICE_MODIFICATION START--%> <%@ taglib prefix="c" uri="http://java.sun.com/jsp/jstl/core" %> <%@ taglib prefix="bazaarvoice" tagdir="/WEB-INF/tags/addons/bazaarvoice/responsive/bazaarvoice"%> <bazaarvoice:cloudSeoInclude product="\${product}"/> <c:if test="\${cmsSite.bvConfig.dccEnabled}"> <bazaarvoice:dynamicCatalogCollection bazaarvoiceDCCProductData="\${bazaarvoiceDCCProductData}"/> </c:if> <%--BAZAARVOICE MODIFICATION END--%> <div class="product-details page-title"> <ycommerce:testId code="productDetails productNamePrice label \${product.code}"> <div class="name">\${fn:escapeXml(product.name)}ID<span</pre> class="code">\${fn:escapeXml(product.code)}</div> </vcommerce:testId> <%--BAZAARVOICE MODIFICATION START--%> <%--<product:productReviewSummary product="\${product}" showLinks="true"/>--%> <basic contemporal statement of the stat <%--BAZAARVOICE MODIFICATION END--%>

Update productReviewsTab.jsp File

 \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\views\r esponsive\pages\product\productReviewsTab.jsp

```
<%@ page trimDirectiveWhitespaces="true"%>
<%@ taglib prefix="product" tagdir="/WEB-INF/tags/responsive/product"%>
<%@ taglib prefix="fn" uri="http://java.sun.com/jsp/jstl/functions" %>
```

```
<%--BAZAARVOICE MODIFICATION START--%>
<%@ taglib prefix="bazaarvoice"</pre>
        tagdir="/WEB-INF/tags/addons/bazaarvoice/responsive/bazaarvoice" %>
<%--BAZAARVOICE MODIFICATION END--%>
<div id="tabreview" class="tabhead">
 <a href="">${fn:escapeXml(title)}</a> <span class="glyphicon"></span>
</div>
<div class="tabbody">
 <div class="container-lq">
     <div class="row">
        <div class="col-md-6 col-lg-4">
           <div class="tab-container">
              <%--BAZAARVOICE MODIFICATION START--%>
              <%--<product:productPageReviewsTab product="${product}" />--%>
              <bazaarvoice:productPageReviewDetailsTab product="${product}" />
              <%--BAZAARVOICE MODIFICATION END--%>
```

Add bazaarvoice Questions & Answers tab:

For adding bazaarvoice Q&A tab the following impex should be executed in hac. Then the same for online catalog version

```
$contentCatalog=electronicsContentCatalog
$contentCV=catalogVersion(CatalogVersion.catalog(Catalog.id[default=$contentCa
talog]),CatalogVersion.version[default=Staged])[default=$contentCatalog:Staged]
1
$lang=en
#Create new Q&A component and add to TabPanelContainer
INSERT UPDATE
JspIncludeComponent;$contentCV[unique=true];uid[unique=true];name;title[lang=$
lang];page;actions(uid,$contentCV);
;;BazaarVoiceProductQATabComponent;BazaarVoice Product QA Tab;Questions And
Answers;/WEB-INF/views/addons/bazaarvoice/responsive/pages/product/bazaarvoice
QATab.jsp;;
INSERT UPDATE
CMSTabParagraphContainer; $contentCV[unique=true]; uid[unique=true]; name; visible
;simpleCMSComponents(uid, $contentCV);&componentRef
;;TabPanelContainer;Tab
container; true; ProductDetailsTabComponent, ProductSpecsTabComponent, deliveryTab
, ProductReviewsTabComponent, BazaarVoiceProductQATabComponent; TabPanelContainer
```

Implementing Bazaarvoice BV Pixel

Update file:

• \${HYBRIS_BIN}\modules\base-accelerator\yacceleratorstorefront\web\webroot\WEB-INF\views\r esponsive\pages\checkout\checkoutConfirmationLayoutPage.jsp

The code below shows this update:

```
<%@ page trimDirectiveWhitespaces="true"%>
<%@ taglib prefix="template" tagdir="/WEB-INF/tags/responsive/template"%>
<%@ taglib prefix="cms" uri="http://hybris.com/tld/cmstags"%>
<%--BAZAARVOICE MODIFICATION START--%>
<%@ taglib prefix="bazaarvoice"
tagdir="/WEB-INF/tags/addons/bazaarvoice/responsive/bazaarvoice"%>
<%--BAZAARVOICE MODIFICATION END--%>
<%--BAZAARVOICE MODIFICATION START--%>
<template:page pageTitle="${pageTitle}" showBV="true">
   <%--BAZAARVOICE MODIFICATION END--%>
   <cms:pageSlot position="SideContent" var="feature"
class="accountPageSideContent" element="div">
       <cms:component component="${feature}" element="div"
class="accountPageSideContent-component"/>
   </cms:pageSlot>
   <cms:pageSlot position="TopContent" var="feature" element="div"</pre>
class="accountPageTopContent">
       <cms:component component="${feature}" element="div"
class="accountPageTopContent-component"/>
  </cms:pageSlot>
   <div class="account-section">
      <cms:pageSlot position="BodyContent" var="feature" element="div"
class="account-section-content checkout confirmation content">
           <cms:component component="${feature}" element="div"
class="checkout confirmation content--component"/>
       </cms:pageSlot>
  </div>
   <cms:pageSlot position="BottomContent" var="feature" element="div"
class="accountPageBottomContent">
      <cms:component component="${feature}" element="div"
class="accountPageBottomContent-component"/>
```

</cms:pageSlot>

<%--BAZAARVOICE_MODIFICATION_START--%>
<bazaarvoice:trackTransactionPageView order="\${orderData}"/>
<%--BAZAARVOICE_MODIFICATION_END--%>

Add submission container page:

Execute the following impex in hac (for stage and online catalog version):

#SUBMISSION CONTAINER PAGE \$contentCatalog=electronicsContentCatalog \$contentCV=catalogVersion(CatalogVersion.catalog(Catalog.id[default=\$contentCatalog]),CatalogVersion. version[default=Staged])[default=\$contentCatalog:Staged] #submissionContainer. Create new page template and page INSERT UPDATE PageTemplate;\$contentCV[unique=true];uid[unique=true];frontendTemplateName;restrictedPageTypes(co de);active[default=true] ;;SubmissionContainerPageTemplate;addon:/bazaarvoice/pages/bvcontainer/bvSubmissionContainer;Cont entPage **INSERT UPDATE** ContentPage;\$contentCV[unique=true];uid[unique=true];name;masterTemplate(uid,\$contentCV);defaultPa ge;approvalStatus(code)[default='approved'];homepage[default='false'] ;;submissionContainer;Submission Container;SubmissionContainerPageTemplate;true; #Since we created new page template, we need to attach slots to it according to hybris requirenments. It does not matter which slot you will create for this page **INSERT UPDATE** ContentSlotForTemplate;\$contentCV[unique=true];uid[unique=true];position[unique=true];pageTemplate(ui d,\$contentCV)[unique=true][default='SubmissionContainerPageTemplate'];contentSlot(uid,\$contentCV)[uni que=true];allowOverwrite ;;SiteLogo;SiteLogo;;SiteLogoSlot;true

Submission container page should be accessible by the following url: [YourBaseSitePath]/bv/submissioncontainer?bvaction=rr_submit_review&bvproductid=product1

ProductPageController.java

Put BazaarvoiceDefaultService as class variable as shown in the snippet below And modify productDetail() method in ProductPageController.java

```
/*BAZAARVOICE MODIFICATION START*/
@Resource(name = "bazaarvoiceDefaultService")
private BazaarvoiceDefaultService bazaarvoiceDefaultService;
/*BAZAARVOICE MODIFICATION END*/
@RequestMapping(value = PRODUCT CODE PATH VARIABLE PATTERN, method =
RequestMethod.GET)
public String productDetail(@PathVariable("productCode") final String
encodedProductCode, final Model model,
     final HttpServletRequest request, final HttpServletResponse response)
     throws CMSItemNotFoundException, UnsupportedEncodingException
{
 final String productCode = decodeWithScheme(encodedProductCode, UTF 8);
 final List<ProductOption> extraOptions =
Arrays.asList(ProductOption.VARIANT MATRIX BASE,
ProductOption. VARIANT MATRIX URL,
        ProductOption. VARIANT MATRIX MEDIA);
 final ProductData productData =
productFacade.getProductForCodeAndOptions(productCode, extraOptions);
 final String redirection = checkRequestUrl(request, response,
productDataUrlResolver.resolve(productData));
  if (StringUtils.isNotEmpty(redirection))
  {
     return redirection;
  }
 updatePageTitle(productCode, model);
 populateProductDetailForDisplay(productCode, model, request, extraOptions);
 model.addAttribute(new ReviewForm());
 model.addAttribute("pageType", PageType.PRODUCT.name());
 model.addAttribute("futureStockEnabled",
Boolean.valueOf(Config.getBoolean(FUTURE STOCK ENABLED, false)));
  /*BAZAARVOICE MODIFICATION START*/
    String storefrontContextRoot =
getSiteConfigService().getProperty("storefrontContextRoot");
    String siteFullUrl = getSiteConfigService().getProperty("website." +
getCmsSiteService().getCurrentSite().getUid() + ".https");
    String websiteUrl = siteFullUrl.replace(storefrontContextRoot, "");
    model.addAttribute("websiteUrl", websiteUrl);
    final ProductModel productModel =
productService.getProductForCode(productCode);
```

```
final List<ProductOption> options = new
ArrayList<>(Arrays.asList(ProductOption.VARIANT FIRST VARIANT,
ProductOption.BASIC,
             ProductOption.URL, ProductOption.PRICE, ProductOption.SUMMARY,
ProductOption.DESCRIPTION, ProductOption.GALLERY,
             ProductOption.CATEGORIES, ProductOption.REVIEW,
ProductOption.PROMOTIONS, ProductOption.CLASSIFICATION,
             ProductOption.VARIANT FULL, ProductOption.STOCK,
ProductOption.VOLUME PRICES, ProductOption.PRICE RANGE,
             ProductOption.DELIVERY MODE AVAILABILITY,
ProductOption.VARIANT_MATRIX_MEDIA, ProductOption.VARIANT MATRIX BASE,
             ProductOption.VARIANT MATRIX URL));
     Set<ProductData> productDataForBazaarvoice = new HashSet<>();
     final ProductData currentProductData =
productFacade.getProductForCodeAndOptions(productData.getCode(), options);
/*gather base product and it`s variants to the set*/
     if (!(productModel instanceof VariantProductModel)) {
         productDataForBazaarvoice.add(currentProductData);
         if (currentProductData.getVariantOptions() != null) {
             for (VariantOptionData variantOptionData :
currentProductData.getVariantOptions()) {
                 final ProductData variantProductData =
productFacade.getProductForCodeAndOptions(variantOptionData.getCode(), options);
                 productDataForBazaarvoice.add(variantProductData);
             ÷.
         }
     } else {
         /*gather variants from base product to the set*/
         if (currentProductData.getBaseOptions() != null) {
             for (BaseOptionData baseOptionData :
currentProductData.getBaseOptions()) {
                 if (baseOptionData.getOptions() != null) {
                     for (VariantOptionData variantOptionData :
baseOptionData.getOptions()) {
                         final ProductData variantProductData =
productFacade.getProductForCodeAndOptions(variantOptionData.getCode(), options);
                         productDataForBazaarvoice.add(variantProductData);
                     }
                 }
             }
         }
     }
     /*gather all required product data for bazaarvoice DCC functionality*/
bazaarvoiceDefaultService.populateModelWithProductInfo(productDataForBazaarvoice,
model);
     /*BAZAARVOICE MODIFICATION END*/
  final String metaKeywords =
```

```
MetaSanitizerUtil.sanitizeKeywords(productData.getKeywords());
final String metaDescription =
MetaSanitizerUtil.sanitizeDescription(productData.getDescription());
setUpMetaData(model, metaKeywords, metaDescription);
return getViewForPage(model);
}
```

Storefront modifications complete!

Schema structure:

Schema structure can be included on product details page as shown in bold here:

https://knowledge.bazaarvoice.com/wp-content/conversations/en_US/Display/display_integration.html#f ull-code-example

```
<div itemscope itemtype="https://schema.org/Product">
    <span itemprop="name">ProductName</span>
    <div data-bv-show="rating_summary" data-bv-productId="ProductID123"></div>
    <div data-bv-show="reviews" data-bv-productId="productID123"></div>
    <div data-bv-show="reviews" data-bv-productId="productID123"></div>
    <div data-bv-show="questions" data-bv-productId="productID123"></div>
    </div>
    <div data-bv-show="questions" data-bv-productId="productID123"></div>
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```

Appendix A: Explanation of Configuration Settings

Backoffice Control Panel Values

The following table describes the Backoffice control panel settings required by the Bazaarvoice for Hybris extension.

Backoffice Configuration Setting	Where to locate?	Example Value	Comment
Code	Determined by client	BV_config_electronics	Only used as unique Id for the BV configuration object w/in hybris; not used by Bazaarvoice
Client Name	Contact your Bazaarvoice representative	MyCompanyName	This value is case sensitive.
SFTP user name	Contact your Bazaarvoice representative	mycompanyname	Typically the lowercase transform of the Client Name value (i.e. if Client Name is "Acme", the FTP username is "acme")
SFTP password	Contact your Bazaarvoice representative	mTy@378FmH99	
SFTP Server	Standard BV SFTP server host names	Staging: sftp-stg.bazaarvoice.c om <u>Production</u> : sftp.bazaarvoice.com	Contact Bazaarvoice representative to determine if non-standard FTP server is used for your deployment (e.g. "C7" cluster)
Deployment Zone Name	Bazaarvoice Configuration Hub (see steps below)	Main Site	Default value for all BV clients is "Main Site". This should not be a Deployment Zone ID such as "main_site".
Cloud SEO Key	Bazaarvoice Configuration Hub (see steps below)	mycompanyname-8ff9 cdaafe1738bf4d77 d49e09e080da	

Bazaarvoice Environment	Determined by client	Staging/Production	Changing this value does *not* change the FTP server from Staging to Production
R&R doShowContent() Javascript	Determined by client	\$("#prod_tabs").tabs ({selected:2});	
Q&A doShowContent() Javascript	Determined by client	\$("#prod_tabs").tabs ({selected:3});	
Put Product Variants into BV Families	Determined by client's implementation	True/False	Defines BV Product Families in product feed. Should set this value when Hybris product variants are used in client catalog. See standard BV product feed documentation for details.
Enable dynamic catalog collection on pdp		True	Enable/disable dynamic catalog collection on pdp.

Clarification on "Put Product Variants into BV Families" checkbox

1) This checkbox does not enable variants, variant products are enabled by default, in other words they included into product feed by default

2) If this checkbox is set to TRUE value, the following info will be included into Product variant information in the feed:

```
<Attributes>

<Attribute id="BV_FE_FAMILY">
        <Value>1978440_md</Value> //<------ base product`s code of variant
        </Attribute>
        <Attribute
        <tr>
            </Attribute id="BV_FE_EXPAND">
                 <Value>BV_FE_FAMILY:1978440_md</Value> //<----- base product`s code of variant
            </Attribute>
<//>
<//>
<//>
<//>
<//>
<//>
<//>
```

3) Checkbox just include base product's code into variant in the way displayed above.

Local.Properties Configuration Settings

The following table describes local.properties settings required by the Bazaarvoice for Hybris extension.

Local.Properties Configuration Setting	Example Value	Comment
ftpServerDirectory=/import-inbox	/import-inbox	This value should always be
		"/import-inbox" unless instructed
		otherwise by Bazaarvoice.
xmlBaseFileName=productfeed	productfeed	This value is concatenated with the
		current date to construct the product
		feed filename.
localXmlOutputDirectory=/xmlFolder	/xmlFolder	Need write permission to this
		directory; product feed is dropped to
		project directory after it has been
		created, but before it is FTP'd to BV
localXmlArchiveDirectory=/archiveFolder	/archiveFolder	Need write permission to this
		directory; product feed is moved to
		project directory after it has been
		FTP'd to BV
specificXmlOutputDirectory=/path/to/di	/home/username/xmlFol	Add this property if you need to save
r/xmlFolder	der	product feed to some specific
		directory before it is FTP'd to BV
specificXmlArchiveDirectory=/path/to/di	/home/username/archiv	Add this property if you need to save
r/archiveFolder	eFolder	product feed to some specific
		directory after it has been FTP'd to
		BV

Locating your Locales Enabled within Your Bazaarvoice Instance

Complete the following steps to locate your Locales enabled within your Bazaarvoice instance.

- 1. Login to <u>http://login.bazaarvoice.com</u>.
- 2. Click **Settings > Manage Applications**.
- 3. You can have more than one **Deployment Zone**.
- 4. Select your desired Implementation object.

5. Select **Global** in the upper menu bar.

bazaarvoice:		l i						d	gee bv	p-demai	ndwar	ec2013s	andbox2
Main Implementation Global @					5	Ģ	Preview	Guided Moo	le on	off	0	0 -	Close
PAGES & STATES Getting Started		Profile C INFORM											
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6. Click Select a locale to edit. The pull down list will display the enabled locales.

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	Select a locale to edit 👻 Global			Select a locale to edit 🍽	
Introduction	English (Canada)	_	_		
Site Profile Advanced	English (Germany)				
Product Feeds	English (United States)				
ROI Beacon	French (Canada)			Select a locale to edit 🎮	
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Authentication Integration Advanced					
User Experience	Test Product ID			Global 오	
▶ Launch Prep	product1				

Locating your Deployment Zone Name

Complete the following steps to locate your Deployment Zone Name value.

- 1. Login to <u>http://login.bazaarvoice.com</u>.
- 2. Click Settings > Manage Applications.
- 3. Note your Deployment Zone name. The default Bazaarvoice Deployment Zone is named "Main Site". Alternatively, you can create a new Deployment Zone by clicking New Deployment Zone.

You can have more than one Deployment Zone.

MANAGE VERS	001205		New Deployment Zone
Staging	08/01/2013 8:25 AM (5 Days ago)	Production	107/24/2013 3:00 PM (13 Days ago)
Main Implementation	Click or drop here to start an A/B test	Main Implementation	Click or drop here to start an A/B test
Implementation	5		
			e

Locating your Cloud SEO Key

A Cloud SEO Key is required to implement the Bazaarvoice SEO solution. Complete the following to locate the key:

- 1. Login to <u>http://login.bazaarvoice.com</u>.
- 2. Click Settings > Manage Applications.
- 3. Select your desired implementation.
- 4. Select **Global** in the upper left menu bar.
- 5. Click **SEO Configuration** in the left navigation panel.
- 6. Ensure that Root Folder is set to "{deploymentzon}-{locale}".

7. Note the **Cloud Key** value.

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Project Management		SEO CONFIGURATION			
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Introduction		🖲 Enabled 🔵 Disabled			
Site Profile	Advanced				
Product Feeds		Root folder		CI I	10
ROI Beacon		Root folder		Globa	
Display Integration		{deploymentzone}-{locale}			
SEO Integration					
SEO Configuration	Advanced	SEO-friendly pagination		Globa	10
Email Setup		Enabled Disabled		01002	
Email Templates	Advanced	9			
Social Authentication	Advanced				
Authentication Integration	Advanced	Schema.org parent class		Globa	10
User Experience					
Launch Prep		Cloud key		Globa	10
		hup domandwares2012cardhav2.550		0060026007b#20	
		bvp-demandwarec2013sandbox2-f5	90007000190346	20300030ee0/DTZ	2

Appendix B: How to Update products in bulk

The following impex script shows how you can update some field for some amount of products in bulk for STAGED catalog version:

\$productCatalog=yourProductCatalogName
\$catalogVersion=catalogVersion(catalog(id[default=\$productCatalog]),version[default='Staged'])[unique=tr
ue,default=\$productCatalog:Staged]
UPDATE Product;\$catalogVersion;code[unique=true];fieldName
uproductCatalogVersion;code[unique=true];fieldName

;;productCode1;"value1" ;;productCode2;"value2"

Parts which are in bold should be replaced by your actual values. This impex can be executed via Hybris HAC. Then the same should be executed for ONLINE catalog version as well.

More information you can find in official hybris documentation: <u>https://help.hybris.com/1811/hcd/8bdf595b86691014b902e0974f71491a.html</u>

Version History

Version	Release Date	Changes
2.7.9	06 FEB 2020	Add ability to send transactions to bazaarvoice server
2.7.8	28 NOV 2019	 Add ability to export yesterday's transactions Add ability to export transactions by shipping date
2.7.7	30 OCT 2019	 Add ability to enable/disable dcc via backoffice, Minor dcc fixes
2.7.6	18 OCT 2019	 Fix product feed Update jsch library with latest version 0.1.55 This updates cipher used in file transfers
2.7.5	11 OCT 2019	Implement Bazaarvoice DCC functionality

2.7.4	27 SEP 2019	Make plugin compatible with hybris 1905
2.7.3	22 SEP 2019	Update bv pixel fields
2.7.2	04 JUN 2019	 Implement export transactions cronjob
2.7.1	15 MAY 2019	Allow special utf-8 symbols in product feed
2.7.0	11 MAR 2019	 In the product feed remove ParentExternalId from Category tag if category does not have supercategories
2.6.0	22 FEB 2019	 Remove close relation to native hybris accelerator Since that version plugin can be used with all hybris versions since 6.6
2.5.0	07 FEB 2019	 Fix compatibility with hybris v1811
2.3.0	01 OCT 2018	Removed redundant file
2.2.0	15 MAY 2018	Minor bug fixes
2.1.0	20 APR 2018	 Support Backoffice Support for Cloud Hosted Hybris Updates to container page canonical url Updates to product feed (product family update) Updates to documentation (Schema.org/backoffice)
2.0.0	15 FEB 2018	 Support Hybris 6.5 Support BV.JS on Category, PDP, and Checkout pages Updated SEO SDK version (v4) Update product feed schema version to 14.7 Added support for submission container page
1.1.1	10 APR 2015	 Added support for removing non-UTF8 characters from BV product feed export Added support for SFTP Fix issue non UTF-8 characters Fix issue for sftp port numbers always using port 21 Stripped out non-ascii characters from product feed export Remove tags that do not contain any data
1.1.0	16 DEC 2014	 Updated SEO SDK version (v2.1.0.1) Added support for UPC, EAN, and Manufacturer part numbers in the product feed export Updated documentation steps to address SEO

		instruction gapFixed issue with hmc setting to accept license
1.0	01 MAY 2014	Initial release of extension



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